

22 July 2009

Mr Colin MacLean  
Managing Director  
Paradise Motor Homes  
7 Demand Avenue  
ARUNDEL QLD 4214

Dear Col

Peter and I would like to thank you so very much for all the wonderful and extremely kind assistance you gave us in ordering and taking delivery of our Oasis Deluxe Motor Home.

We are absolutely delighted with the standard of the motor home. The high quality of all fittings and cabinet work is truly outstanding in every respect and the careful thought and attention in design is obvious. We are also extremely happy with the comfort, ease of handling and performance of the Mercedes Sprinter. It is a joy to drive and we found that even after a ten hour journey we arrived at our destination relaxed and not at all tired. These aspects definitely guarantee comfort and enjoyment in every trip.

Col you are to be congratulated on your wonderful team of people. We were most impressed with the exemplary customer service which made dealing with your company a true pleasure. Every person we met and spoke with before and during the delivery process made us feel very special. It was obvious that everyone really wanted to ensure we were entirely happy with the vehicle. The familiarisation session was well explained, allowing us to totally enjoy the many excellent inclusions in the van.

Having inspected other brands of motor homes, there is no way we would ever consider anything but a Paradise Motor Home. The superb quality and finish are absolutely outstanding – way above all the others – and the attention to customers needs is fantastic.

Thank you.

Yours sincerely

A handwritten signature in cursive script, appearing to read 'R Mearns', written in dark ink.

(Mrs) Robin Mearns